



WARRANTY TERMS FOR WEG AUTOMATION PRODUCTS (All standard WEG terms and conditions apply to all orders)

WEG Automation products are warranted against defects in workmanship and materials for eighteen (18) months from invoice date if the following requirements are met:

Suitable transportation, handling and storage;
Correct installation within the specified environmental conditions and without the presence of corrosive agents;
Operation within the designed capacity limits;
Performance of scheduled preventive maintenance;
Repairs and/or modifications only made by authorized WEG service;
In the case of any deficiency, the equipment must be available for sufficient time for the technician to identify the cause of the failure and undertake the proper repairs;
The purchaser must report any faults immediately so that WEG Automation can verify the workmanship or material failure.

Repair services during the warranty period may be made, at WEG's election, at the purchaser's location, at an authorized Service Center, if available, or at a WEG Electric facility. WEG may, at their discretion, choose to pay for disassembling and assembling services at purchaser facilities, product or part transportation costs, travel tickets, hotel accommodation, food expenses and overtime of service people, when the services are performed at the customer's facilities.

Also, fuses and other components in which the useful life in normal use is shorter than the warranty period are excluded from this Warranty. Repairs and/or replacements of parts or products made within the Warranty period do not prolong the original warranty period.

The warranty is limited only to the supplied product, and WEG shall not have any obligation for personal injuries to third parties, damage to other equipment or facilities, loss of profits or consequential damages.

Certain WEG Automation products are classified as "No Fault Warranty" products. This classification is meant to expedite the smaller devices through the warranty process. For specifics on the warranty processing or for a list of devices included in this listing please contact the Warranty/Service Department.





Special Warranty Situations

Extended Warranty:

Under certain conditions WEG may offer a customer an extended warranty to cover the equipment beyond the standard listed above.

Extended Warranty purchased with original equipment.

If a customer wishes to purchase additional warranty coverage beyond the WEG standard he may do so at a cost of 2.5% of the selling price of the drive, per year of coverage, up to a maximum coverage of 4 additional years. This coverage must be purchased at the time of the equipment purchase.

Extended Warranty purchased after the purchase of the original equipment. (This includes equipment in use, or during and after extended storage)

If a customer wishes to purchase additional warranty coverage after the purchase has been made, the cost would be the same as for an extended warranty purchased with original equipment, but additionally, a WEG service engineer must fully inspect the equipment and bring the equipment up to normal standards of maintenance. This would entail a visit to the site, complete inspection and cleaning of all components, filters, cabinets, etc.; replacement of any parts that the engineer deems in need of replacement; inspection and tightening of all electrical connections; and inspection and replacement of any circuit boards that are in need of repair. This service would be at the customer's expense at the then prevailing WEG service rates including all expenses. If, during the course of the inspection, the service engineer determines that the equipment has been abused, mishandled or misapplied, WEG may decline to extend the warranty as requested. Under such circumstances, the customer is still responsible for the service charges incurred for the inspection and maintenance.

